



Qualification Outline: CPP30411 Certificate III in Security Operations

Mode of Delivery		Classroom (Face to Face)	
Qualification Duration		15 days Full Time	
Qualification Level		III	
Nationally Recognized		Yes	
Location (s)		409 Logan Rd, Greenslopes, Brisbane, QLD, 32 Grenfell St, Floor 1, Adelaide	
Fees	Government Funded*	Tuition Fees	With Concession: \$20 Without Concession: \$100
	Fee for Service	Tuition Fees	\$ 900
	Materials/Resources/Student Services & Amenities	No Cost	
	Administration Fees	No Cost	

*Funding is available for Eligible individuals. This training is delivered with Queensland Government Funding through the Certificate 3 Guarantee and Fee-Free year 12 graduate's initiatives.

For more information about vocational training in Queensland, and to check your eligibility for funding please visit the following website:

<http://www.training.qld.gov.au/>

http://www.skillsgateway.training.qld.gov.au/Eligibility#citizen_permanent

<http://www.training.qld.gov.au/resources/training-organisations/pdf/c3g-factsheet-student.pdf>

Qualification Overview

This qualification is designed for those in the security sector who are looking to undertake more senior security guard functions and supervise others.

The aim of the Certificate III course is to develop a student's proficiency to the next level in providing operational security services including Crowd Control and Security Guarding duties. The key content of the program includes legislative requirements in relation to the Security Industry, Customer Service, Teamwork, Communication Skills, Risk Management, Reporting security incidents and Incident Management, Occupational Health and safety, and emergency procedures.

Participants may include:

- Current workers in the Security industry wishing to add to their career opportunities
- Students who wish to continue study after the CPP20212 to increase their employment opportunities

Qualification Structure

To achieve this qualification, the candidate must demonstrate competency in:

14 units of competency:

- 8 core units



- 6 elective units

Core Units

Unit Code	Unit Name	Nominal Hours
BSBFLM303C	Contribute to effective workplace relationships	40
BSBWOR301A	Organise personal work priorities and development	30
CPPSEC3001A	Maintain workplace safety in the security industry	30
CPPSEC3002A	Manage conflict through negotiation	16
CPPSEC3003A	Determine response to security risk situation	24
CPPSEC3005A	Prepare and present security documentation and reports	20
CPPSEC3006A	Coordinate a quality security service to clients	16
CPPSEC3007A	Maintain security of environment	20

Elective Units

Unit Code	Unit Name	Nominal Hours
CPPSEC2011B	Control access to and exit from premises	8
CPPSEC2012A	Monitor and control individual and crowd behaviour	20
CPPSEC3013A	Control persons using empty hand techniques	24
CPPSEC3017A	Plan and conduct evacuation of premises	16
HLTFA311A	Apply first aid	18
CPPSEC2014A	Operate basic security equipment	16

Assessment Methods

A wide variety of assessments methods will be employed to assess student competence in each unit. These include but are not limited to:

- Demonstrations & Observations
- Case Studies
- Written Tests
- Role Plays

Entry Requirements

The entry requirements for this qualification are:

- Be at least 18 years of age or older
- Must successfully pass the literacy and numeracy test and complete the Pre-Training Review.

Note:



An LLN support plan will be developed for students who do not pass the LLN assessment.

Completion of the Qualification

Upon successful completion of this qualification, you will receive a nationally recognised qualification **CPP30411 Certificate III in Security Operations** issued by Accredited Training Centre of Australia Pty Ltd.

Accredited Training Centre of Australia (trading as Trison Business College) is a Registered Training Organization (Provider Number: 4236) registered with the Australian Skills and Qualifications Authority (ASQA).

Qualification Availability

Accredited Training Centre of Australia has regular monthly intakes for each of its qualifications. Please contact college for confirmation of the commencement date for the next available intake.

Future Study Pathways

After successful completion of your CPP30411 Certificate III in Security Operations, you will have many other study options available to you. These may include CPP40707 Certificate IV in Security and Risk Management

Recognition of Prior Learning (RPL)

Candidates may be able to shorten the length of their chosen qualification by supplying evidence of their previous training, employment experience or other life skills that directly relate to the qualification competencies. The evidence must be valid, sufficient and authentic.

Contact Accredited Training Centre of Australia directly on (07) 3847 8471 to discuss your previous experience and we will be able to guide you through the RPL process.

Credit Transfer (CT)

Students may be able to shorten the length of their chosen qualification by taking into account previous studies. Accredited Training Centre of Australia accepts and provides credit to learners for units of competency and/or modules (unless licensing or regulatory requirements prevent this) where these are evidenced by:

- A QF certification documentation issued by any other RTO or A QF authorised issuing organisation, or
- authenticated VET transcripts issued by the Registrar.

Credit Transfers will be granted upon the receipt of sufficient evidence to support the application and prior to the commencement of training.